

NetDocuments Email

Email security, management, and collaboration continue to dominate information governance conversations across firms of all sizes. For years, NetDocuments has been addressing the topic of email management alongside document management through matter-centric, drag and drop, and email profiling tools. NetDocuments recently responded to the global demand for improved usability and automated and predictive filing solutions by acquiring Decisiv Email from Recommind.

The Decisiv Email technology is the leading and proven solution for several reasons, and the following document outlines the initiatives NetDocuments is incorporating into the technology as part of its newest email management product, NetDocuments Email. NetDocuments Email can be deployed as a standalone service for firms not currently using NetDocuments cloud-based document management, or combined with the document management piece as a comprehensive, enterprise solution for managing both documents and email.

Key Benefits

- **Improved Collaboration** – NetDocuments Email facilitates collaboration and communication across the firm by storing and leveraging the power of a single, shared repository for email across the firm.
- **Compliance Simplified** – Without the single, shared repository and the user-friendly tools to file, email remains in an unorganized silo and puts the firm at risk. By increasing the amount of email filed and categorized properly across the firm, compliance for data protection and privacy are more readily met.
- **Non-Restricted Mobile Filing** – NetDocuments Email allows for full mobile filing across mobile device apps. This eliminates the delay in filed content and improves the rate of email capture.

NetDocuments Explorer Desktop



- 1 Full rich client desktop and Office experience
- 2 Fast indexed search retrieval together with secure encrypted offline client caching
- 3 Access NetDocuments stored email without leaving Outlook
- 4 Intelligent filing in Outlook

NetDocuments Explorer Anywhere



- 1 Desktop, IE, Chrome, Safari, Firefox browsers
- 2 Apple, Windows, and Android apps
- 3 Mobility and touch gesture support for managing your inbox on the go
- 4 Browse your inbox and use intelligent filing for mailbox email

NetDocuments Email Introduces the Best Email Management Technology on the Market Today

Predictive One Click Filing – NetDocuments Email allows for robust predictive filing based on key criteria such as To, From, Cc, Subject, contents, etc. Predicted locations are visually ranked, indicating probability and enabling filing to the correct matter with just one click. Automatic filing can be enabled with a set threshold (e.g. email that reaches a 95% confidence rank or higher will be automatically filed to the predicted matter or folder).

De-duplication – NetDocuments Email ensures that only a single copy of the email is filed regardless of how many people received and attempted to file the message.

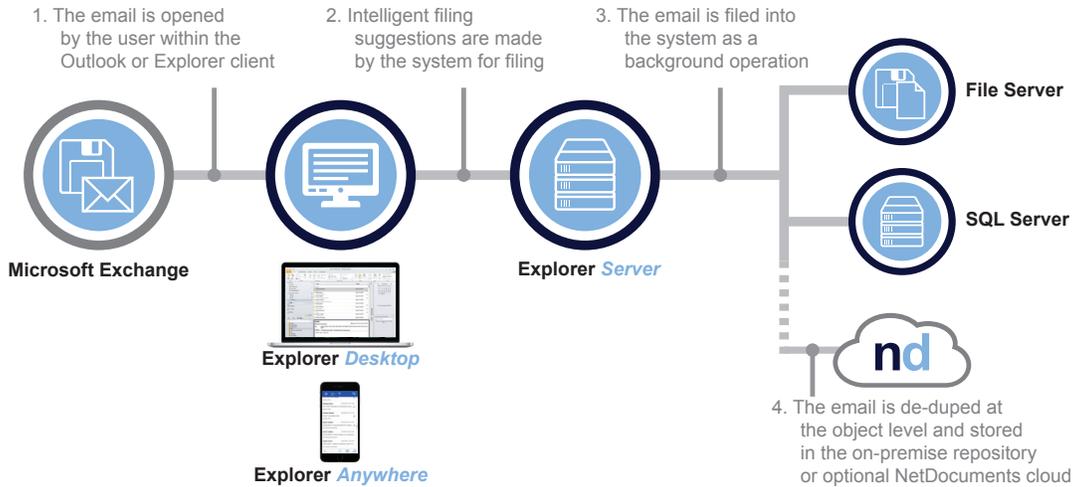
Folder Mapping – Select folders in Outlook and map to the document management system. Email filed to mapped folders will be sent to the document management system (DMS), further enhancing the speed and level of knowledge transfer and collaboration across not only email, but documents as well.

Global filing indicator – Email is visually tagged in Outlook for all internal recipients to see in their own mailboxes, indicating whether or not it has been filed, regardless of who in the firm filed it.

Integration with Enterprise Search – NetDocuments Email's current technology and technology roadmap include the integration with leading enterprise search engines, including Recommind Search.

How it Works

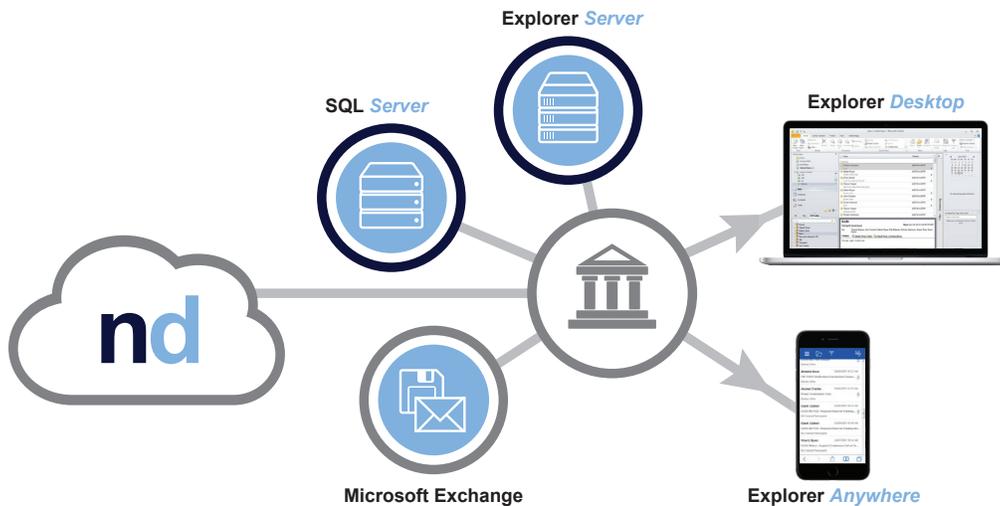
How NetDocuments Email Works



NetDocuments Email IT Footprint and Infrastructure

Decisiv Email historically has been an on-premises system where the hardware, software, and supporting infrastructure reside within the customer firm. The NetDocuments Email technology roadmap will enhance the service by taking core components and moving them into NetDocuments’ managed datacenters and cloud-based service. It allows for a cloud storage option leveraging NetDocuments’ long history with cloud infrastructure. By using the NetDocuments cloud storage, the on-site hardware needs of the index and the file server can be reduced. In addition, the cloud storage allows for full-text indexing of messages and attachments, along with the matter centrality that is fundamental to NetDocuments. The end-user experience when filing email messages remains the same with the Explorer Server on-site continuing to serve up sophisticated filing destination predictions for end-users.

NetDocuments Email Architecture



Best-of-Breed Document and Email Management Solutions Combined

For over a decade, NetDocuments has been leading the way with innovation and passion for helping firms of all sizes leverage technology to manage and collaborate with their documents, email, and clients. By developing NetDocuments Email based on Decisiv Email’s leading predictive technology, NetDocuments is positioned to provide the best-of-breed document management combined with the most powerful email management – together or as separate services.